

Peer Review for The ThreatX Platform

Vendor Overview

Evaluation & Contracting

Integration & Deployment

Service & Support

Product Capabilities

Additional Context

"Truly Outstanding Support And Next Generation WAAP Suite"

Submitted: May 19, 2021



Overall User Rating

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Product(s): The ThreatX Platform

Overall Comment: "The product and the support staff have shown a lot of promise from the get go, and stood by us all throughout the roll out(still ongoing). Their innovative way of handling next gen threats while still not proving to be a thorn in the flesh resulted in better acceptance for the app teams, and that in turn helped security team for an easier roll out of the SAAS offering."



Evaluation & Contracting

Lessons Learned

What do you like most about the product or service?

Outstanding support. Technical ability and availability of the staff. Speed to market SAAS offering Innovative approach to handling threats. Risk based Vs Request basesd 24/7 SOC support Flexibility with contract negotiation

What do you dislike most about the product or service?

There are some feature requests we had to put in to make the offering more self-serve. eg: Rule Management, total requests on the dashboard. Need for better visibility into SOC support and incident response

Evaluation & Contracting



Why did you purchase this product or service?

Reviewer Profile



Senior Information Security Engineer

Industry:
Insurance (except health)

Role:
Security and Risk Management

Firm Size:
500M - 1B USD



Deployment Architecture:
Cloud (SaaS or PaaS or IaaS)

Review Source

Invited by vendor (direct, user community)

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- Reduce time to market
- Improve compliance & risk management
- Create internal/operational efficiencies

What were the key factors that drove your decision?

- Strong services expertise
- Strong customer focus
- Overall cost
- Financial/organizational viability

Which other vendors did you consider in your evaluation?

- F5
- Imperva

Integration & Deployment

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Deployment architecture

Cloud (SaaS or PaaS or IaaS)

In which country(s) did your deployment take place?

United States



PREVIOUS REVIEW
Instant value. There is ...



NEXT REVIEW
Finally, an effective WAF ...





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