

## Peer Review for The ThreatX Platform

Vendor Overview

Evaluation & Contracting

Integration & Deployment

Service & Support

Product Capabilities

Additional Context

### "Have Been Pleased With The Products, Services, And Continued Growth"

Submitted: Dec 13, 2019



Overall User Rating

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Product(s): The ThreatX Platform

**Overall Comment:** "I have been very pleased with the partnership and support of ThreatX. They have been a flexible partner, responsive to our needs and requests, and generally pleasant to work with."



Evaluation & Contracting

### Lessons Learned

Please rate your overall experience with this vendor



Create a headline summary of your review.

Have been pleased with the products, services, and continued growth

What do you like most about the product or service?

Simplicity and being nimble

What do you dislike most about the product or service?

Switched partners a few times over, so not sure who the right contact is

If you could start over, what would your organization do differently?

More dedication towards the tool config and usage

### Reviewer Profile



Vice President Of  
Technology

Industry:  
Provider

Role:  
CTO

Firm Size:  
<50M USD



Deployment Architecture:  
Cloud (SaaS or PaaS or  
IaaS)



Go-Live Date:  
2018



Implementation Strategy:  
Worked with just the  
vendor

### Review Source

Invited by Vendor (direct,  
user community)

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**How satisfied is your organization with the value the product provides for the money spent?**



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### Deployment architecture

Cloud (SaaS or PaaS or IaaS)

## Evaluation & Contracting



### Why did you purchase this product or service?

- Improve compliance & risk management

### What were the key factors that drove your decision?

- Financial/organizational viability

### Ability to understand your organization's needs



### Timely and complete response to product questions



### Pricing and contract flexibility (pricing and terms)



## Integration & Deployment

### When was this product or service deployed at your organization?

2018

### What were the main technologies, platforms or products with which this product was integrated?

external web product hosted on AWS cloud infrastructure

### What was your implementation strategy?

Worked with just the vendor

### How long did your deployment take?

0 - 3 months (<3)

Availability of quality 3rd-party resources (integrators, service providers, etc.)



Ease of integration using standard APIs and tools



Quality and availability of end-user training



Ease of deployment



## Service & Support

Timeliness of vendor's response



Quality of technical support



Quality of peer user community



Did your organization purchase a support package from the vendor?

No

## Product Capabilities

Overall rating of product capabilities



## Additional Context

How extensively is this product or service being used in your organization?

Company-wide

In which country(s) did your deployment take place?

United States

< PREVIOUS REVIEW  
Awesome WAF and ...



NEXT REVIEW  
Razor sharp technology ...



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